



February 21, 2001

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Mr. David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37219-0412
(615) 741-3939

**RE: The Other Phone Company, Inc., d/b/a Access One Communications
Application for Certificate to Provide Facilities Based Competing Local
Telecommunications Services
Response to Data Request
Docket Number 99-00694**

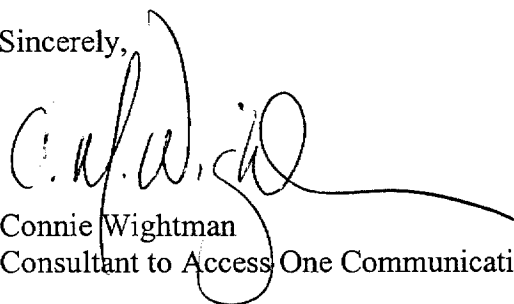
Dear Mr. Waddell:

Enclosed for filing are the original and thirteen (13) copies of the data request responses of The Other Phone Company, Inc. d/b/a Access One Communications submitted in the above referenced docket number.

Please acknowledge receipt of this filing by returning, date-stamped, the extra copy of this cover letter in the self-addressed, stamped envelope enclosed for this purpose.

If any questions arise regarding this filing, please do not hesitate to call me at (407) 740-8575. Thank you for your assistance.

Sincerely,



Connie Wightman
Consultant to Access One Communications

CW/im.

cc: Tina Tecce, Access One
File: Access One - TN- Local
TMS: TNL9901d

The Other Phone Company d/b/a Access One
Docket No. 99-00694
DATA REQUEST RESPONSE 3

Administrative Requirements

Please provide the following information relating to the change in ownership of the parent of The Other Phone Company:

1. What states are TALK.com and its affiliates certificated?

Response: TALK.com markets its long distance services nationwide and has begun to file and offer local exchange services in several states. TALK.com is authorized to offer long distance authority in all states except Alaska and local authority in all states except Alaska, Mississippi and Nebraska. The Company is currently in the process of requesting expanded authority to provide local exchange services on a facilities-basis in many states. Attached as Exhibit I is a listing where TALK.com is currently certificated and under which authority.

2. What type of certificate(s) does the parent and its affiliates have in those states (reseller, facilities-based, etc.)?

Response: See response number 1.

3. Please inform the Authority of any complaints that TALK.com or any of its affiliates have filed against them.

Response: TALK.com and its affiliates constitute a large, on-going telecommunications enterprise. It has encountered and resolved a variety of consumer complaints in virtually every jurisdiction. TALK.com understands the importance of effective customer service for local service consumers and has made arrangements for its customers to call the company at its toll-free customer service number. In addition, customers may contact the company in writing at the headquarters address. The toll-free number is printed on the customers' monthly billing statements.

On Friday, February 23, 2001, TALK.com is filing supplemental responses to a staff data request issued on February 5. The response to questions 4 and 5 of that data request fully answer this request. In addition, a representative of the company will be at the TRA on Friday to discuss this and other issues.

**THE OTHER PHONE COMPANY, INC.
D/B/A ACCESS ONE COMMUNICATIONS
EXHIBIT I**

Certification Listing of Talk.com Holding Corp.

d/b/a

The Phone Company

STATE	LOCAL	LONG DISTANCE	ACCESS
Alabama	X*	X	X
Alaska	Not Certificated		
Arizona	X	X	
Arkansas	X*	X	
California	X*	X	X
Colorado	X*	X	
Connecticut	X	X	
Delaware	X	X	
Washington, D.C.	X	Not Regulated	
Florida	X*	X	X
Georgia	X*	X	X
Hawaii	X	X	
Idaho	X*	X	
Illinois	X	X	
Indiana	X	X	
Iowa	X*	X	
Kansas	X*	X	
Kentucky	X*	X	X
Louisiana	X*	X	X
Maine	X	X	
Maryland	X	X	
Massachusetts	X*	X	X
Michigan	X*	X	X
Minnesota	X	X	
Mississippi	Not Filed	X	X
Missouri	X*	X	
Montana	X	X	
Nebraska	X	X	
New Hampshire	X*	X	
New Jersey	X	X	
New York	X*	X	X
New Mexico	X*	X	
North Carolina	X	X	X
North Dakota	X	X	
STATE	LOCAL	LONG DISTANCE	ACCESS

Ohio	X*	X	
Oklahoma	X*	X	
Oregon	X*	X	
Pennsylvania	X*	X	X
Rhode Island	X	X	
South Carolina	X*	X	X
South Dakota	X*	X	
Tennessee	X	X	
Texas	X*	X	X
Utah	X	Not Regulated	
Vermont		X	
Virginia	X*	Not Regulated	
Washington	X*	X	
West Virginia	X	X	
Wisconsin	X*	X	
Wyoming	X*	X	
FCC	N/A	X	X

** Indicates Facilities-Based Authority or no distinction with the State.*